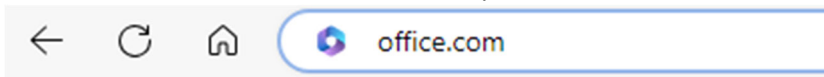


Setting Up The Microsoft Authenticator App

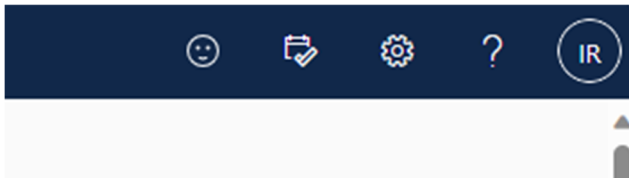


If you have already installed Microsoft Authenticator, **delete the app and reinstall it.**

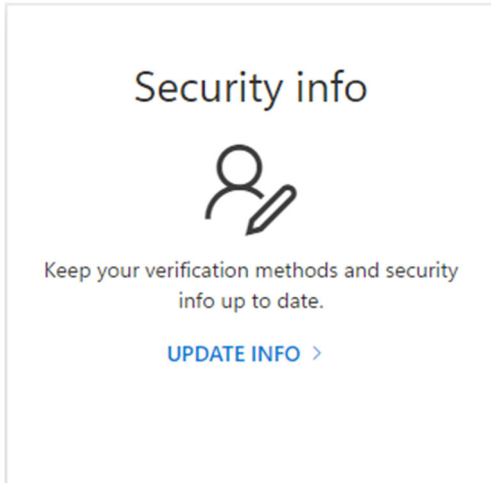
1. Log in to a PC, Laptop or use your mobile phone to login to **office.com**
2. Enter **office.com** in the address bar and press **Enter**.



3. Click on the **Sign In** button to log in to your college Microsoft Account.
4. Click on your **initials** or avatar in the top-right corner of the page.



5. Click on **View Account**.
[View account](#)
[My Microsoft 365 profile](#)
6. One the **Security Info** tile, click on **UPDATE INFO**.

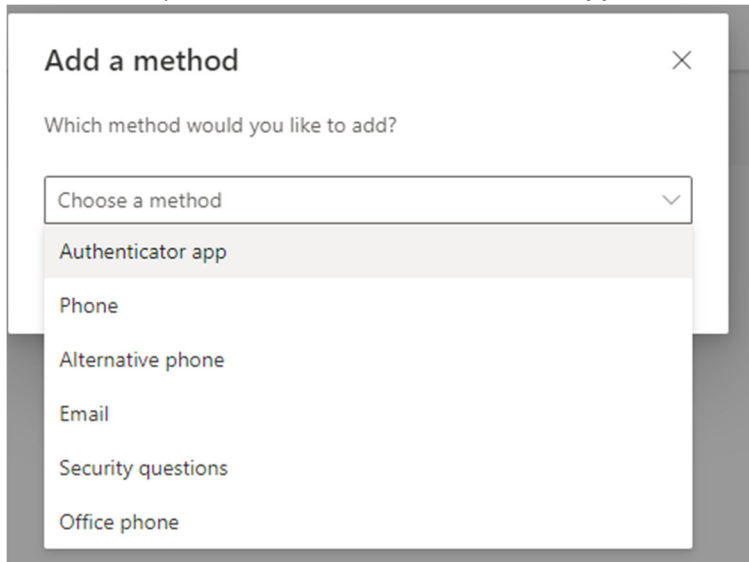


NB – If Office.com asks for Authenticator at this point, your account needs resetting. To reset Email ITCallLogging@derby-college.ac.uk and request to reset your MFA account, include your student ID, Example 12345678@student.derby-college.ac.uk. Any changes will take up to 24 hours to take effect.

7. Click on **Add sign-in method**.



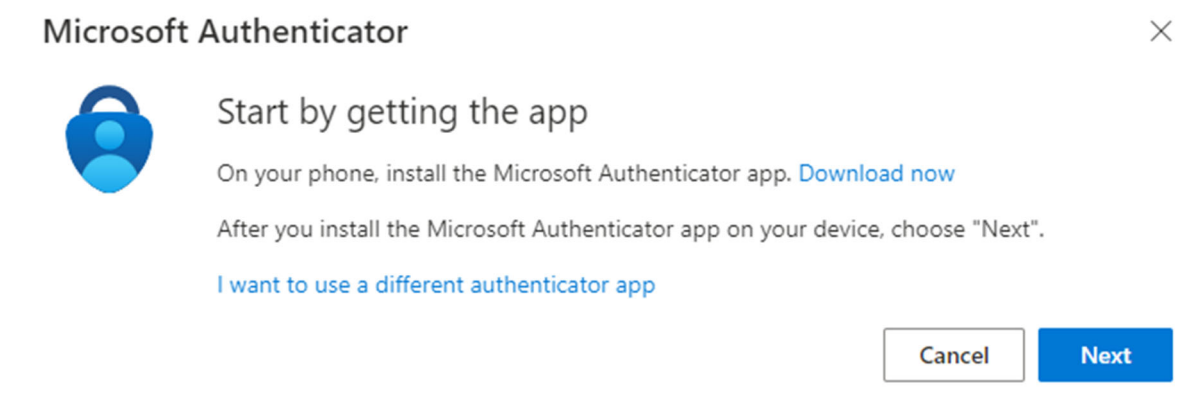
8. From the drop-down box, select **Authenticator app**.



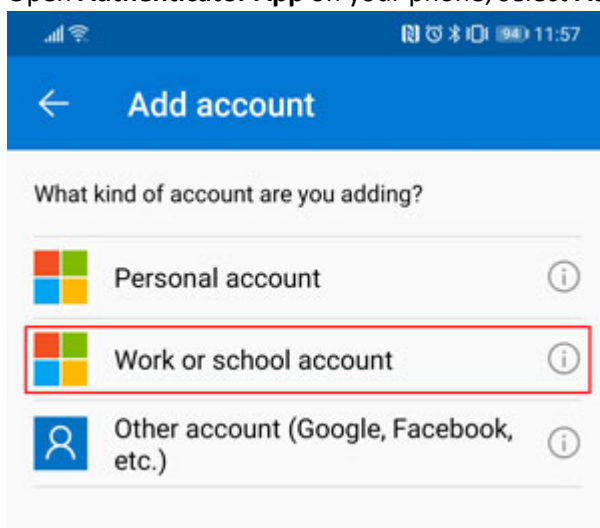
9. Click on the **Add** button.



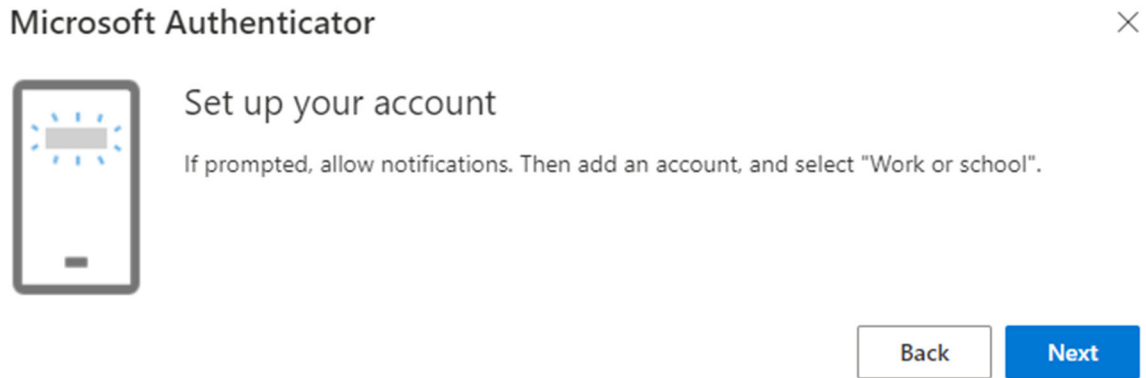
10. Click on **Next** in the pop-up window.



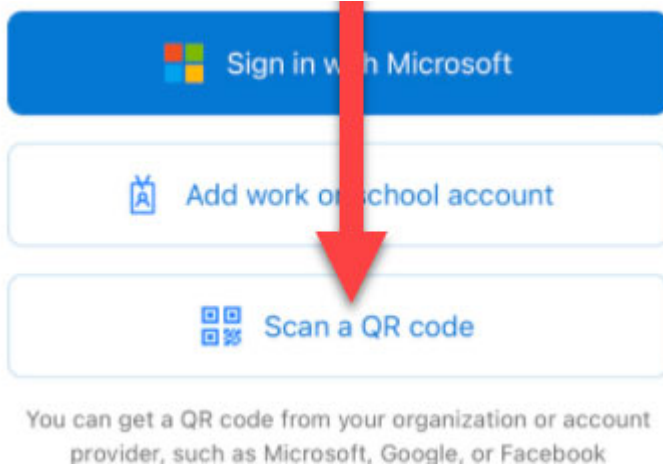
11. Open **Authenticator App** on your phone, select **Add an account**, and select "**Work or school**".



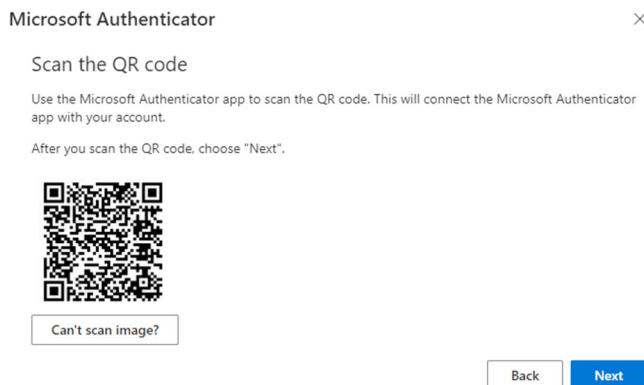
12. Click on **Next** in the pop-up window on your PC or laptop.



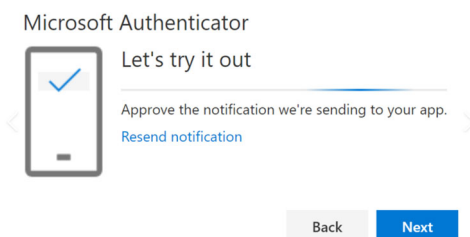
13. On your phone, click on the **Scan a QR code** option.



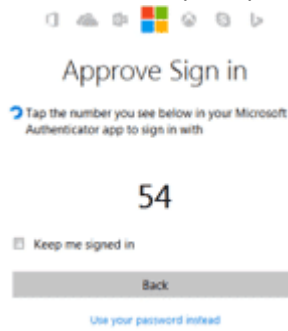
14. Scan the QR code from the PC / laptop that has popped up.



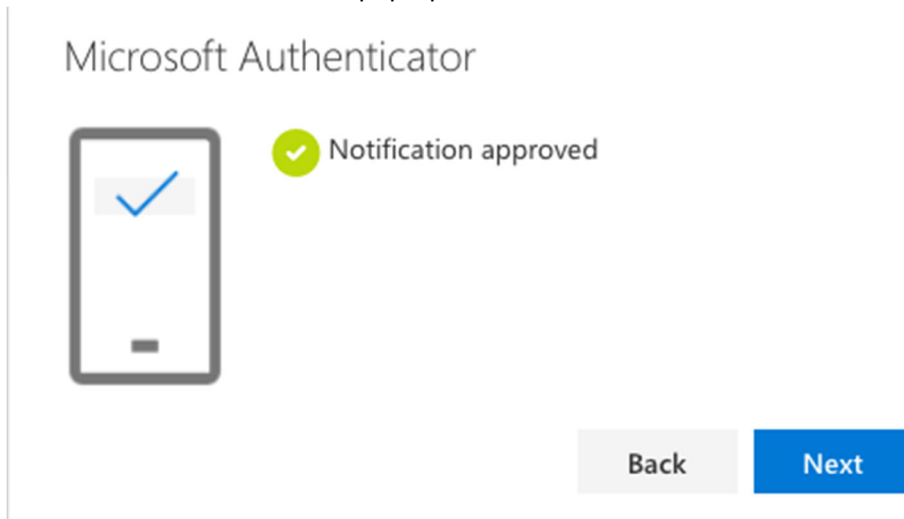
15. Click on **Next** on the Let's try it out screen.



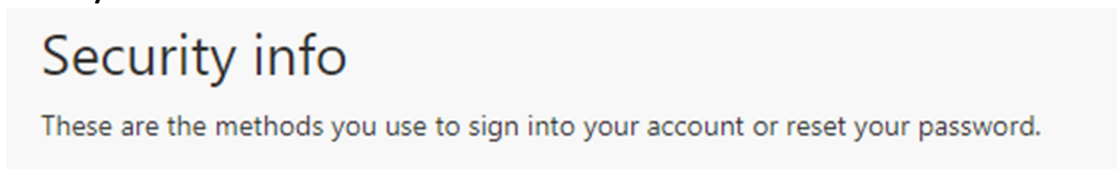
16. Your **phone** will get a notification asking you to approve sign-in by entering the number displayed on screen. You will also be prompted to enter your phone's pin or biometric sign-in.



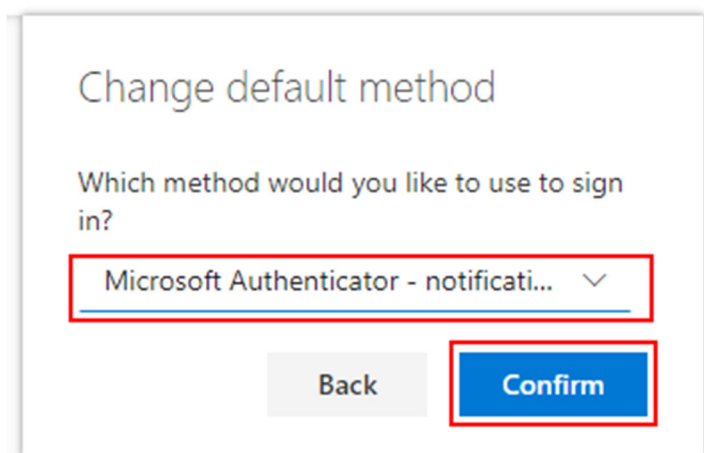
17. Click next on the information pop-ups to finish.



18. You now need to set Authenticator App as your default authentication method. Click on the link underneath **Security info**.



19. On the "Change default method" screen, select the option for Microsoft Authenticator to be set as your default from the drop-down list. Then click "Confirm."



20. Microsoft Authenticator set-up is now complete. You can now log out.